



Cornwall and Isles of Scilly

FOI Office

Reference number: FOI99510

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Dear Scott Slavin

Your request under freedom of information

You contacted NHS Cornwall and Isles of Scilly Integrated Care Board on 6 August 2024 under the Freedom of Information Act 2000. Your questions and our reply are as attached.

If you are unhappy with the service you have received in relation to your request and wish to request an internal review of our decision, you should email ciosicb.foi@nhs.net.

If you are not content with the outcome of your internal review, you may then apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot decide unless you have exhausted NHS Cornwall and Isles of Scilly Integrated Care Board's freedom of information procedure. The Information Commissioner can be contacted at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

The information provided may be reused under the terms of the Open Government Licence, details of which are available on the [National Archives website](#).

Yours sincerely

Freedom of information officer

NHS Cornwall and Isles of Scilly Integrated Care Board

Call us on 01726 627 800
Email us at ciosicb.contactus@nhs.net
Visit our website: cios.icb.nhs.uk



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Chair: John Govett
Chief executive officer: Kate Shields

Freedom of Information Act 2000

NHS Cornwall and Isles of Scilly Integrated Care Board's response to information request

Date request received: 6 August 2024

FOI ref: 99510

Date response sent: 30 August 2024

Requested information

What I am looking to establish is what NHS services that people resident west of the Tamar in Cornwall will need to cross the Tamar into Devon to access. With any that have changed recently highlighted.

If for instance someone lived further west, I assume that they'd be directed to Treliske for hospital services. Here in Southeast Cornwall though, our nearest major hospital is Derriford. I personally have recently been referred to both Derriford & Tavistock hospitals for various procedures, there was no element of choice involved in where I went, I was given an appointment and that was that.

Mentioning "any that have changed" for instance, I am resident in Saltash and in the past when I needed bloods taken for any reason, until fairly recently this would happen with a nurse at my GP in Saltash. Now though, everyone in Saltash is sent to the Future Inn in Plymouth where Derriford has set up a phlebotomy drop in centre. What other such routine services will involve people resident in Southeast Cornwall (or even just consider the question as Cornwall) regularly crossing the Tamar to access? Dialysis? Bloods? Oncology etc The services are commissioned by the Integrated Care Board so I am not looking for information on individual patient referrals to Derriford but instead where you commission services for people in certain areas. For example, if people from PL12 are sent to the Future Inn for bloods, what other services must we travel to Devon for and where is the same service commissioned for people who live further west?

My questions were:

1. For members of the public resident in the political constituency of South East Cornwall, which in or out patient services are they routinely referred to Derriford hospital for medical treatment of? Please list these types of services in your response such as Maternity, A&E, blood tests, dialysis, radiotherapy etc and please specify where possible the year upon which this expectation to travel to Derriford for those respective services, has been in existence.
2. Which medical services at any other venue in Devon are any South East Cornwall residents required to travel to a facility in Devon in order to access? Please list these types of services in your response; i.e. blood tests, dialysis, radiotherapy etc and please specify where possible the year upon which this expectation to travel to Devon has been in existence.

3. Please supply a copy of the minutes for any committee meetings the ICB has attended or chaired where commissioning of services requiring residents to travel from South East Cornwall to Devon for treatment has been discussed.

Would a simpler way of asking be

1. Where does Cornwall's Integrated Care Board commission routine services East and West of a Dividing line mid Cornwall between Land's End and the border with Devon.
2. Which services does this apply to?

Response

Cornwall and Isles of Scilly Integrated Care Board (ICB) has a referral management service (RMS) that manages referrals from all practices in Cornwall and Isles of Scilly, except from East Cornwall. Practices in East Cornwall send their referrals to Devon Referral Support Service (DRSS). People are automatically referred to the services that are geographically closest to where they live, although patient choice does apply to routine services, it does not apply to urgent referrals or referrals to tertiary care.

A full list of practices that refer to DRSS is below:

East Cornwall primary care network (PCN)

Population of 72,173. The clinical director is [Dr Smitesh Patel](#).

- Oak Tree Surgery (L82016): 16,818 people registered. Correct as of 1 January 2024.
- Old Bridge Surgery (L82022): 9,862 people registered. Correct as of 1 January 2024.
- Port View Surgery (L82066): 6,882 people registered. Correct as of 1 January 2024.
- Quay Lane Surgery (L82043): 4,562 people registered. Correct as of 1 January 2024.
- Rame Group Practice (Y00969): 11,909 people registered. Correct as of 1 January 2024.
- Rosedean Surgery (L82050): 9,841 people registered. Correct as of 1 January 2024.
- Saltash Health Centre (L82046): 12,299 people registered. Correct as of 1 January 2024.

Launceston and Tamar Valley PCN

Population of 35,824. The clinical director is [Dr Amit Dhulkotia](#) and [Dr Jenny Early](#)

- Launceston Medical Centre (L82030): 18,921 people registered. Correct as of 1 January 2024.
- Tamar Valley Health Centre (L82012): 16,903 people registered. Correct as of 1 January 2024.

Attachment(s)

None